

Questions and Answers on RFQ for Cruise Boat Study – 3/3/2020

Question #1: Are the ports open to the consulting team conducting an intercept survey of river cruise passengers? And if so, do the ports have a preferred vendor for conducting passenger surveys?

Answer #1: We encourage that kind of outreach by consultants, but the ports and selected consultant will need to negotiate that access with each of the cruise lines (American Cruise Lines, American Queen Steamboat Company, Un-cruise Adventures, Lindblad Expeditions). The Ports do not have a preferred vendor.

Question #2: How involved will the cruise industry be in this study? Will they be available to provide input on the needs assessment and support/allow for a survey of their passengers?

Answer #2: The Ports have discussed the project with some of the cruise lines but does not have an agreement with them relating to their levels of participation and the information they will provide in advance of the project. The selected consultant will be expected to determine how necessary this information is and take the lead on collection with assistance from the ports.

Question #3: Will the steering committee include members representing the cruise industry as well as onshore services and businesses supported by the cruise industry?

Answer #3: No, at this time, no representatives of the cruise industry are represented on the Steering Committee.

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Question #4: Can our list of relevant projects fall outside the 10-page limit?

Answer #4: Yes. Please see Section 5, Part A – The proposal for our project should be no more than 10 pages. Additional pages may be used to provide lists and/or examples of previous projects.

Question #5: The “project examples” – does this need to be full reports or are summary descriptions sufficient?

Answer #5: Executive Summaries or summary pages are sufficient. Feel free to provide links to full reports.